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4 November 2015

Mr Phil Best 3 Sir Samuel Griffith Drive TOOWONG QLD 4066

Dear Mr Best

Thank you for your emails of 16 and 28 October 2015 about operations at Council's Mt Coot-tha Quarry and for copying me in on your email of 17 October.

I note we have correspondence about the operations at the Quarry a number of times. I can only reiterate what I have advised you previously, which is that Council operates Mt Coot-tha Quarry strictly in accordance with the conditions of its environmental authority as administered by the Queensland Government's Department of Environment Heritage and Protection (DEHP). To verify this, audits of our operations are conducted by DEHP officers with the last audit conducted on 7 July.

In your email of 28 October, you raised concerns over the blast conducted at Mt Coot-tha Quarry on 22 October. I understand Mr Robert Bell, Mt Coot-tha Quarry Manager, provided yourself and the DEHP a copy of the preliminary results for this blast, following your emailed request on 26 October. The results provided are well within the operating conditions of our environmental authority.

As you know, each quarry blast is independently monitored and assessed by external blasting consultant Heilig and Partners in strict accordance with Australian Standards in four locations, one of which is near your property boundary as requested by DEHP. Doctor John Heilig is an internationally recognised quarry blasting expert with experience at over 500 mining operations worldwide both in urban and remote locations.

I reiterate that Council notifies interested parties of blasting activities by informing residents of blasts via email at least 48 hours prior to a planned blast or via follow up email in the unlikely event that weather or technical issues require the rescheduling of a blast.

I also reiterate that the Mt Coot-tha Quarry is an essential component of delivering value for money in Council's maintenance of one of our highest value assets, our road network. As such, the quarry will remain in operation while it continues to deliver value to the residents of Brisbane or until the reserves are depleted.

If you believe Council is responsible for damaging your property, you can contact Council's Insurance Claims Manager, Jardine Lloyd Thompson (JLT). As I advised previously, JLT are responsible for managing all insurance claims made against Council and are expected to investigate every claim thoroughly before any determination on liability is made. Please call 3000 5555 or email bccpl@jlta.com.au and a claims officer will be happy to assist you.

I acknowledge you will remain disappointed with my letter. However, I believe that our continued correspondence about the Mt Coot-tha Quarry has reached the stage where we will have to agree to disagree on its operations.

As previously advised, should you have any issues or concerns regarding the day to day operations of Mt Coot-tha Quarry, please contact Mr Bell on 3403 2571.

Thank you for contacting me.

Yours sincerely

Graham Quirk LORD MAYOR

Ref: LM05627-2015